

HOUSE RULES OF AVALON RESORT & SPA***** SUPERIOR WELLNESS AREA

1. GENERAL REGULATIONS

- The wellness area aims to provide a relaxing and healthy environment for our guests.
- Behavior that disturbs the peace of other guests is not permitted.
- Compliance with the house rules is mandatory for all guests.
- The wellness area's services are used at guests' **own risk**.
- By entering, guests **accept the provisions of these house rules**.

2. OPENING HOURS

- The wellness area is open **every day from 08:00 to 21:30**.
- Use of the wellness area outside of the opening hours is strictly prohibited!
- **Quiet hours: between 8:00 - 9:00 a.m. and 8:30 - 9:30 p.m.**, the wellness area is reserved **exclusively for adult guests**.
- The opening hours of certain facilities and pools **may vary**; please inquire at the Hotel or SPA reception.
- The hotel management reserves the right to modify the opening hours or operating times of certain units **in justified cases** (e.g., storm, technical failure).

3. HYGIENE REGULATIONS

- **Showering before using the pools is mandatory!**
- Entry into the pools is only allowed **in swimwear**.
- Saunas may only be used with a **sauna towel**.
- Smoking is permitted **only in designated areas** within the wellness area.
- The indoor pool area **may not be entered** in street clothes or shoes.
- Young children **must wear** waterproof swim diapers and swim trunks.
- **Food consumption** is only allowed at designated tables and only from the wellness menu.

4. HEALTH REGULATIONS

- Guests with infectious diseases, fever, open wounds, loss of consciousness tendencies, or those under the influence of alcohol or drugs are **not permitted** to use the wellness area.
- **Animals are not allowed** except for guide dogs and small pets in outdoor areas, except near the pools, bar, and sauna house.
- It is recommended to **consult a doctor before using saunas, steam cabins, or pools** if you have any health concerns.

5. SAFETY REGULATIONS

- Guests **must follow the instructions** of the staff at all times.
- **In case of an accident or emergency**, staff must be notified immediately.
- **Complaints regarding unreported accidents will not be accepted later.**
- **Prohibited activities in the wellness area:**
 - Running, making noise, jumping into pools, playing ball games.
 - Bringing glass cups or fragile items.
 - Using portable speakers or playing music.
- **We are not responsible** for valuables left in the relaxation areas or changing rooms. Please store your valuables in the **hotel safe**.
- **Parental supervision is required:**
 - **For children under 10 years old** throughout the entire wellness area.
 - **For guests under 16 years old** in the sauna world and fitness room.

6. FINAL PROVISIONS

- In case of violating the house rules, staff may **issue a warning** or, in serious cases, **require the guest to leave the wellness area**.
- **Guests may share their feedback or complaints at the wellness reception.**

WE WISH YOU A PLEASANT AND RELAXING EXPERIENCE!

